



## **NAVIGATING DISASTER**

**FOR BOULDER COUNTY**

### **MAJOR ACTIVITIES AND ACCOMPLISHMENTS**

Navigators continued to respond to new inquiries for information and resources. To those already in the application process, Navigators provide updated information as programs continue to evolve and new funds become available. Navigators continued, and will continue, to assist with online applications.

Navigators, the Department of Local Affairs personnel, Impact Development Fund staff, and Community Economic Defense Project staff meet every other week to review new programs and review unique situations on behalf of residents who are in the application process.

Navigators meet weekly with City, County and State partners to further develop assistance for manufactured homes damaged by the Straight-Line Wind Event. Work is being done to coordinate services for multiple communities through a variety of funding sources.

### **TRENDS / CONCERNS**

Residents describe fatigue and difficulty in keeping up with a “regular life” while also making decisions and taking care of tasks related to rebuilding. Residents describe frustration about not knowing the outcomes of applications for funding and describe feelings of stress about overall financial impacts on households. Residents continue to describe ongoing concerns for emotional wellness of family members, including youth.

### **PROGRAMMATIC CHALLENGES**

Job postings were expanded to hire a bilingual Navigator as services continue to be provided with 1.5 fewer staff than in prior months. Necessary data entry will continue through the summer months because of the transition between systems and less staff.

### **FUTURE PLANNING AND UPCOMING ACTIVITIES**

In partnership with Marshall ROC and Mental Health Partners, there are support groups and a food pantry available to residents at the Marshall ROC office space. Some donated material goods have been made available for distribution as well.

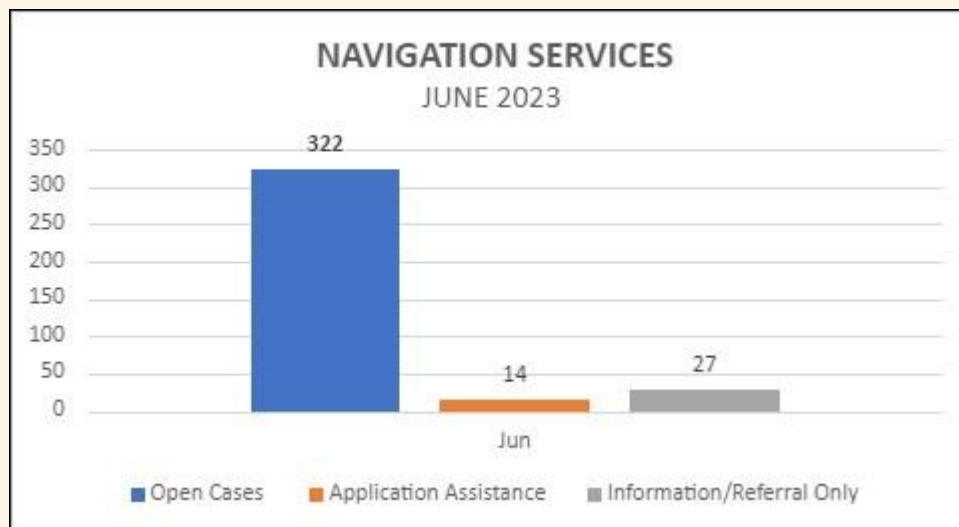
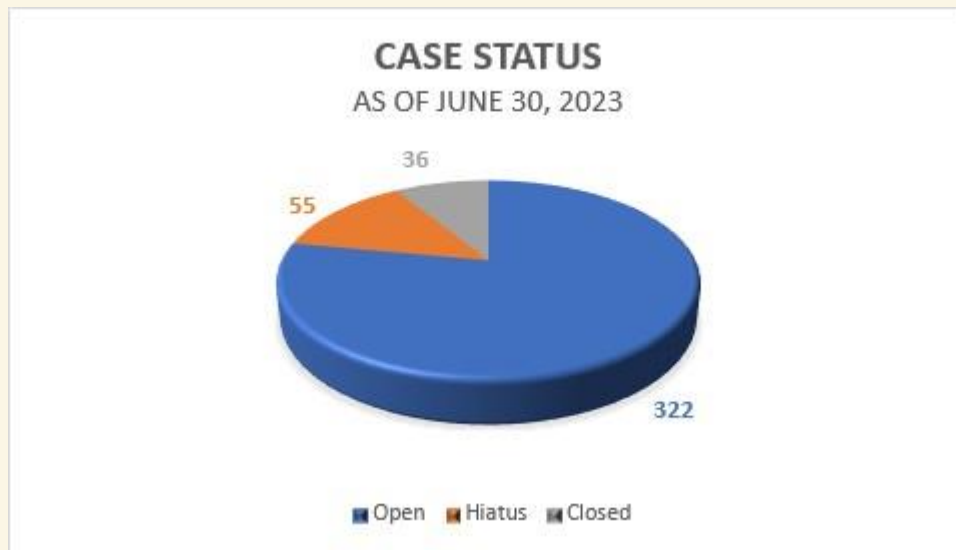
In partnership with Marshall ROC, volunteer workdays to assist with home repairs will be scheduled in the summer months.

**June 2023**  
**MONTHLY REPORT**

**CLIENT IMPACT STORIES**

- A family finished their smoke and ash remediation and moved back into their home. When their Navigator checked in with them, they said their case was complete. Demonstrating their care for the wider community, they asked the Navigator to work with other families who are still working to get back into their homes.
- Some residents came to the office requesting assistance with SBA loans and applications for the Housing Recovery Program and the Community Foundation Rebuilding Grant. SBA had been a long and confusing process for them, but the Navigator was able to connect with SBA for them. The loan is now approved and should be disbursed soon. They also had difficulty with other online applications and needed assistance scanning documents. The Navigator assisted with all applications, including Unmet Needs Funding, which was recently approved for furniture. They appreciated shopping at the MROC food pantry and have said multiple times, they couldn't have done any of this without the help of the Navigators.

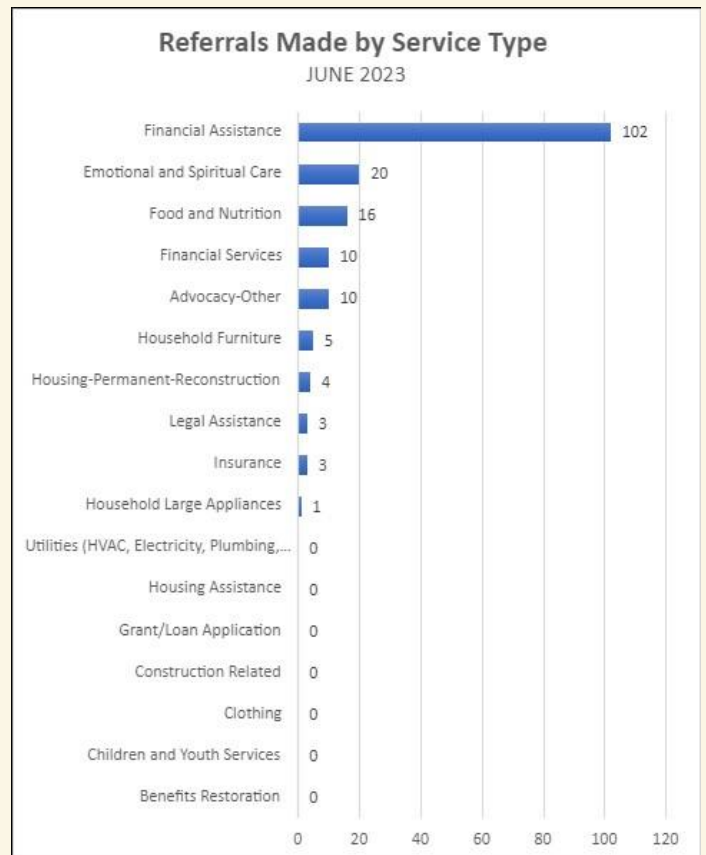
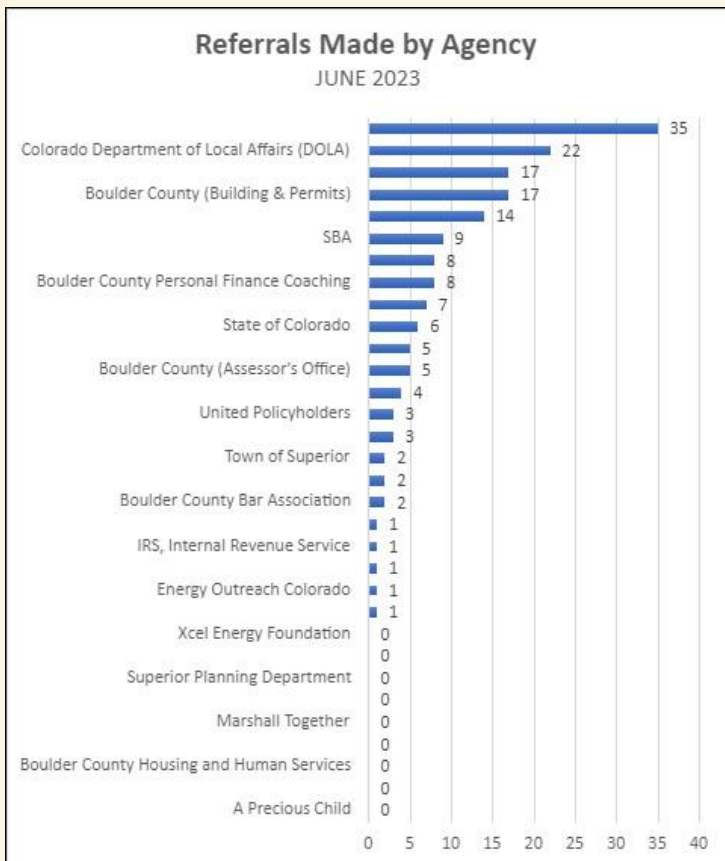
**PROGRAM DATA**



**June 2023**  
**MONTHLY REPORT**



- 21 new inquiries were received in June. All were contacted or received phone and email attempts to contact.
- Navigators held 74 appointments with residents in June, completed 16 new Risk and Need Assessments, opened 9 new cases, and logged 394 household contacts, not including research, preparation or other work done on behalf of clients.



Financial assistance includes municipal rebates, City Grants, Housing Recovery Program (DOLA), Community Foundation BOCO, SBA and others.

